



CULTURAL
Immersion

Custom and Unique travel experiences
in Peru, South America

TERMS & CONDITIONS

Payments:

- **First Payment**
In order to secure your trip, we will require a 30% payment of the total package price.
- **Second full payment**
The second payment is required 60 days prior to your Peru arrival date. This is the total remaining package price.

Credit Card Payments:

- The first and second payment can be made using credit card via PayPal, which incurs no additional fees.
- We accept Visa, American Express and MasterCard.
- Our other option for credit card payment is the OMS System accredited by: [verified by visa - VeriSing - Certisur](#)

Wire Money Transfer:

- The first and second payment can be made using wire money transfer.
- Wire money transfer should be made directly to our bank account:
Country: Peru
City: Cusco
Bank: INTERBANK
Account Name: Cultural Immersion S.R.L.
Account Number: 4203000218438
SWIFT CODE: BINPPEPL
- Payments made by direct deposit are subject to your local bank charge.

Cancellations and Changes by the Client (Land Packages):

- Any cancellations or changes made by the client must be submitted in writing by the client at their earliest convenience.
- Client is responsible for any fees or charges incurred by the cancellation.
 - Cancellation 90 days or more prior to the tour start date: Full refund of deposit made, minus \$100 administration fee per person.
 - Cancellation 60-89 days prior to the tour start date: Loss of 30% deposit
 - Cancellation 31-59 days prior to the tour start date: Loss of 50% of total package price
 - Cancellation 0-30 days prior to tour start date: Loss of 100% package total
- All appropriate refunds will be made directly to your credit card or bank account, minus any fees indicated
- **AIR/FLIGHT Cancellations:** All air packages and air tickets are subject to cancellation policies imposed by the airlines.
- We strongly encourage the purchase of independent travel insurance in the case of medical or other emergencies, i.e. acts of God, in order for you to have the maximum coverage, satisfaction and peace of mind possible.

Cultural Immersion S.R.L.

Office: Calle San Andres 471, Cusco - Peru - South America. Peru: 51-84-794901 USA: 1-801-386-7277 NL: 31-10-340-9900

Info@culturalimmersion.org reservas@culturalimmersion.org www.culturalimmersion.org



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- In case you do not have travel insurance, any late cancellations, in regard to emergencies, will be considered on a case by case basis. We will personally work with you as best we can to either apply your payment to another tour/ time or refund a portion of your payment.

Cancellations and Changes by the Company:

- We will make every reasonable effort to operate your tour as sold. However, we reserve the right to curtail or modify the itinerary, or to substitute activities, hotels, meals or transportation as we deem necessary.
- None of these modifications or changes shall affect the land package price.
- We reserve the right to cancel a trip at any time for a reason that in our opinion would compromise the quality of the trip or the safety of the passengers or any other circumstances beyond our control. (Acts of God, etc) Should we need to cancel the tour (not related to situations beyond our control), we will refund your fully paid pre-payments or work with you to apply those payments to another tour.

Prices:

- All prices shown on this web site are per person and expressed in US Dollars and Euros as described.
- For children aged 0 – 11, the package price is based on sharing a room with adults. Prices will be confirmed or advised at the time you book.
- Once we receive your deposit, your tour package price is guaranteed and any subsequent price increases will be at our expense.

Airlines:

- We are acting as your agent only and have no liability or responsibility for the performance of services by the airlines including, but not limited to, accident, death, personal injury, property damage or flight delay.
- Flight bookings are totally non refundable or transferable.

Accommodations:

- Accommodation is as specified in the accommodation section of our web site.
- We reserve the right to offer an alternative accommodation of a similar standard in the case the accommodation specified in our web site is overbooked or for any reason beyond our control. No changes will be made after payment.
- **Important note:** All accommodations within Peru will require you to show your passport and let them make a photocopy of it in order to check you in. This is a requirement for government and taxes purposes.

Travel Insurance:

- We highly recommend you have adequate travel insurance for your trip. In order to obtain a quote please click [HERE](#)

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Guests Needing Special Assistance:

- Certain itineraries may include activities that present challenges to or are not suitable for passengers with special needs.
- We strongly recommend that guests requiring assistance be accompanied by a companion who is capable of, and totally responsible for, providing assistance.
- Please let us know if special assistance is required.

Special Requests:

- We will make every effort to accommodate special requests, such as smoking, adjacent or connecting rooms, bed size, dietary needs or any other special request.

Agreement:

- These terms and conditions, those contained in the Cultural Immersion S.R.L. website and the pre-departure materials constitute an agreement between all parties involved.

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